
BULLETIN

- PLUMBERS LOCAL 170 WELFARE PLAN -

Plan Member Portal

As a reminder, Members can log in to the Coughlin Plan Member Portal at www.coughlin.ca to perform many functions such as updating personal information and various claim matters including reviewing claims history, claim status, benefit statements, and confirm benefit accumulations and/or maximums. In addition, documents are also available to review or print such as booklets, claim submission forms, and Pre-Authorized Deposit forms. If you are interested in registering, please contact the Claims Department at Coughlin & Associates Ltd. (Telephone: 1-888-204-1234 or E-Mail: winnclaim@coughlin.ca) for assistance.

Pre-Authorized Deposit

Members may have their health and dental claim reimbursements deposited directly to their bank accounts.

With Coughlin's Pre-Authorized Deposit (PAD) reimbursement program, members can receive their reimbursements within five business days following the approval of their health and dental claims. They will not have to wait for the arrival of a cheque and a trip to the bank before depositing their reimbursement.

The claims reimbursement program is designed to speed-up the claims reimbursement process by reducing cumbersome paper-based systems that rely on standard postal services.

- Print the PAD form from the Coughlin Plan Member Portal or at www.coughlin.ca.
- Complete and return the form with a void cheque to Coughlin.

Pre-Authorized Deposits
Coughlin & Associates Ltd.
P O Box 764
Winnipeg, MB R3C 2L4

To be eligible for PAD, deposits must be made to an accredited Canadian financial institution. Please note that lines of credit are not accepted.

Submit Your Claims Electronically

Paramedical (Chiropractor, Massage Therapist, Physiotherapist) services claims can be submitted directly through the Coughlin Plan Member Portal. Your claim will be adjudicated within two business days.

Some important points to remember:

- The maximum amount that can be claimed is \$500 for paramedical services per claim transaction per covered person. You may not submit a claim for yourself and another person, such as a dependant, at the same time.
- You must be registered with Coughlin's Pre-authorized Deposit plan before the service will be activated.
- Claims are audited randomly. Be sure to keep your claim receipts for one year. If you receive an audit notice, please submit the requested original claim receipts within the timeframe indicated.

