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March 18, 2020

We will update this post as we continue to monitor and follow developments

Dear Insured Covered Welfare Members,

Re: IMPORTANT Travel Insurance Update during COVID-19 (Coronavirus)

With a rising number of confirmed cases, the COVID-19 (Coronavirus) outbreak has continued to impact countries around the world. There is an understandable level of concern regarding international travel.

Effective March 13, 2020, Canada has issued a travel advisory, <u>all travelers need to be back in Canada</u> <u>before March 23, 2020</u> or within a reasonable time period (the first available flight). It is highly recommended that Travelers call RSA Travel Insurance Inc. (emergency numbers located on back of travel card) if returning outside of this period.

RSA Travel Insurance Team have a dedicated team focused to ensure their operations and claims teams will continue to be available to serve all those Insured.

This situation is developing daily and we are committed to keeping our Members informed with the most current information.

RSA Travel Insurance Contact Information:

- Canada and U.S.A. → 1-866-870-1898
- Mexico → 001-800-814-1518
- Collect → (819) 566-1898

Canada Government Travel Health Notices

https://travel.gc.ca/travelling/advisories

Sincerely,

Lisa Peterse – Plan Administrator Plumbers Local 170 Welfare Office Plumbers Local 170 Welfare Plan Board of Trustee