

SUITE 203 – 1658 FOSTER'S WAY, DELTA, BC V3M 6S6 PHONE: 604-526-3434 FAX: 604-526-6343 TOLL FREE: 1-800-665-6808 WWW.PLUMBERS.BC.CA

March 18, 2020

We will update this post as we continue to monitor and follow developments

Dear UA Local 170 Membership,

Re: Supporting our Members during COVID-19 (Coronavirus)

Our hearts and thoughts go out to all those who've been affected. As the situation with COVID-19 (Coronavirus) continue to rapidly evolve each day; we are diligently monitoring the COVID-19 situation closely and actively following the guidelines and recommendations from public health experts at the Ministry of Health and Vancouver Coastal Health to ensure the continued safety and well-being of our Members, Staff, their families and business associates.

The Welfare Office is taking action to minimize the risk of exposure and transmission of COVID-19 by maintaining strict adherence to rigorous standards of cleanliness throughout our office. We encourage Members to follow Health Canada's preparation and prevention best practices by avoiding crowded spaces, reducing contact with others (social distancing) and staying home. If you or someone in your household: have travelled, is sick or has been exposed to COVID-19, please refrain from visiting the Welfare Office. To ensure your welfare & pension inquiries are uninterrupted, there are a variety of flexible ways to connect with us:

CONNECT WITH US:

Welfare & Pension Plan Local 170 office | Hours: 8 a.m. – 4 p.m. (PT):

Phone: 604-526-3434 | Toll-Free, Canada and U.S.A. → 1-800-665-6808

Fax: 604-526-6343 | Email: info@plumbers.bc.ca

• Website: www.plumbers.bc.ca

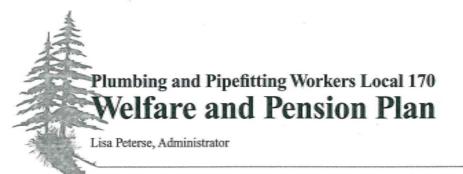
CLAIM REIMBURSEMENTS:

At this time, we strongly encourage our Members to enroll into our Pre-Authorized Deposit (PAD) payment. Pre-authorized deposit (PAD), or direct deposit, lets your claim payments be deposited directly into your bank account, instead of receiving a cheque in the mail. Keeping in mind the COVID-19 suggested prevention practices, we may not be able to obtain 2 signatories for payment cheques, which could significantly delay your reimbursement. The Pre-Authorized (PAD) form is available on our website at:

http://www.plumbers.bc.ca/wp-content/uploads/2015/07/Pre-Authorized-Deposit-Form-Jun2015.pdf

Please note: completed PAD Form information <u>will not be forwarded or shared with Coughlin & Associates</u>, please contact Coughlin & Associates Ltd.directly: **1-888-204-1234**.





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Re: Supporting our Members during COVID-19 (Coronavirus) CONTINUED....

HELPFUL RESOURCES:

For further information on COVID-19, including ways to reduce your risk of infection, please see the following:

Preventing the Spread of COVID-19 in Homes & Residential Communities (Self-Isolation):

https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html

Novel Coronavirus Q&A from HealthLinkBC:

https://www.healthlinkbc.ca/health-feature/coronavirus-disease-covid-19

BC Centre for Disease Control:

http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel)

We appreciate the Memberships' understanding during these uncertain times as we work together to help ensure the health and safety of our Members, Staff, their families and business associates, and to slow the spread of COVID-19.

Sincerely,

Lisa Peterse – Plan Administrator Plumbers Local 170 Welfare Office Plumbers Local 170 Welfare Plan Board of Trustee Plumbers Local 170 Pension Plan Board of Trustee